1. The written assignment should consist of 750 - 1000 words.
2. The assignment should consist of the following parts;
   1. introduction,
   2. an analysis of the conflict situation employing Face Negotiation Theory,
   3. an analysis of the message design logic employed by the interlocutor in a given message,
   4. two responses employing different message design logics as alternatives to a given message,
   5. an elucidation of which response helps resolve the conflict better and
   6. a conclusion.
3. The assignment should be written using Arial font, size 12 and should be double spaced.
4. The assignment should be written based on the scenarios given below
5. The analysis of the message design logic (MDL) and the alternative messages should be based on the chosen message given below each scenario.

**Scenario 1**

**Amina**: Mr. Sam, you ask me to stay back after the working hours, and come in

on the weekends! Please understand that I am a mother of two children and I need to spend at least my weekends with them.

**Sam**: Ms. Amina, you know that we have a lot of business these days. I will

make sure that you are paid for your overtime work.

**Amina**: I do understand the situation. I am ready to work for longer hours during the

weekdays and will see that all our work is done on time.

**Sam**: That’s great of you, Amina! We will try to complete all the work during the

weekdays. Thank you for your cooperation.

**Message for MDL analysis and alternative messages**

“Mr. Thomas, you ask me to stay back after the working hours, and come in on the weekends! Please understand that I am a mother of two children and I need to spend at least my weekends with them.”