1. Communication: Self Rating\_4\_\_\_\_:

My communication skill is above average because I can give and receive a different kind of information. For example, when a customer wants to know more about a specific medicine, I would explain to him/her and make them understand. My listening skill is also above Average since I can listen and note every detail that they communicate to me.

2. Self-Motivation: Self Rating\_5\_\_\_\_:

My self-motivation is exceptional because I do not need any supervision to perform my duties. I am very committed to attending to customers in the community pharmacy by demonstrating a lot of reliability. My ambitions have been to serve clients to make them satisfied. Any time a customer a request, I attend to them immediately so that I can meet their needs on time. As a result of my self-motivation, I can fit effectively in the organization structure because my boss does not supervise me since I am delivering accordingly.

3. Leadership: Self Rating\_\_3\_\_\_:

My leadership skill is average. When it comes to leading, I am not well off. Sometimes I am left with junior staff to manage them if the pharmacy management is out for an official meeting. I have to ensure they complete their duties on time. In most cases, they do not because I might not be reliable or offer effective feedback when they ask me something critical regarding their specific duties.

4. Responsibility: Self Rating\_\_5\_\_\_:

I am very responsible since my responsibility skills are very exceptional. I usually relay the request of customers and their needs by following the right protocol. I communicate with the pharmacy owner and staff regarding any request and need of the Customer. I have also been responsible for performing some critical duties that have helped improve the process of sales that has met the need of the pharmacy's customer satisfaction

5. Teamwork: Self Rating\_4\_\_\_\_:

My teamwork skills are above average. I have communicated clearly and efficiently with the staff and owner of the community pharmacy. Additionally, I have also been an active listener who has helped us understand and trust one another. That has increased my confidence in interacting with pharmacy customers. Through the teamwork skill attending to Customer's requests and has been easy as a result of help from team members.