



## Bryant & Stratton College

### HUSS235 - Crisis Intervention

#### Midterm Exam

This Assessment is worth 15% of your overall grade.

#### Deadline

Due by the end of Week 4 at 11:59 pm, ET.

#### Directions

This week, you have the opportunity to prepare your responses to the essays for the exam next week. Prepare your responses in a Word document. **You will then be able to copy and paste them into the corresponding questions in the Midterm Exam given in Week 4.**

Answer the following essay questions in paragraph form, about 200 words each. Please include in-text citations from at least one different resource in each question:

- Discuss the characteristics of effective crisis workers and what skills are necessary to effectively intervene in a crisis.
- Taking a multiculturalist perspective, review the following scenario and write a brief response on what you think would be important points for the crisis worker handling the case to consider. What might some of the culturally biased assumptions be in this case? What might be an appropriate response given the situation?

Cho and his family are immigrants from Burma and involved in a refugee resettlement with your agency. Cho and his son speak fairly good English; however his wife speaks only Burmese. Prior to coming to the US, the family lived in a work camp along with their extended family members (with whom they lost contact when they emigrated from Burma). The work camp was horrendous - little food, inadequate shelter, and abusive work conditions. It has come to your attention that Cho's ten-year-old son got into a fight with another peer while at school yesterday and apparently the parent of this child came to Cho's home earlier today and beat him up pretty badly. The police were contacted by a neighbor and little more information is available. Cho recently began a new job and is now unable to work, due to his injuries. Cho's wife came to the agency worker visibly upset and crying. The family is already having difficulty paying the rent and utilities.